

Henry Schein Thrive Signature Membership Program Service Agreement/Legal Terms and Conditions

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	Program Details	Details White the state of the	
1	Membership Fee	Henry Schein has enrolled Customer into the Thrive Signature Membership Program ("Program") for the fee of \$1,299per year (annual subscription) or \$115 per month (month-to-month subscription). Program relates only to the single location described in the order. Any changes to Customer's practice relating to additional locations will be addressed by a written amendment/order. See "Shipping Included" section below relating to Hawaii and Alaska.	
2	Pricing Plan	Pricing Plan, which may include discounts on merchandise, is optional. For information on the Pricing Plan and enrollment, please reach out to your Henry Schein local sales consultant.	
3	Preventative Maintenance	Annual subscriptions include preventative maintenance of the following: mechanical room and critical equipment (vacuum, amalgam separator, compressor, sterilizer and air purifier). Labor only; parts/kit not included.	
4	Henry Schein Thrive Education powered by Catapult Education	Twelve (12) month day subscription to Henry Schein Education powered by Catapult Education for three (3) users. Customer may change users throughout subscription period (subject to subscription terms and implementation period). Requires click-thru-approval of then-current subscription/license terms. Subscription period begins at implementation by Customer, but no later than thirty (30) days following purchase of the Program. Subscription months are consecutive. Continuing education courses are provided by Catapult Education, which is solely responsible for content.	
45	Service Labor Discount	44% service labor discount (regarding large/dental equipment) off published local rates. Not combinable with any other service discount.	
6	Extended Labor Warranty	Eighteen (18) month extended labor warranty on large/dental equipment purchases to which a labor warranty applies.	
7	Shipping Included	Standard shipping included on merchandise orders above \$249. Large/dental equipment, non-stock fee, hazardous fees and expedited shipping not included. If Customer has locations for shipping in Alaska or Hawaii (or both), Customer shall pay an extra \$33 per month as an addition to the Program membership fee referenced above.	
8	Henry Schein Practice Analysis (HSPA) / Jarvis Analytics	A Henry Schein Practice Analysis of Customer's practice per year, using practice management and market information to identify solutions to meet business goals ("HSPA"), subject to scheduling/ availability for Henry Schein sales consultant. Sixty (60) day subscription to Jarvis Analytics per year. Requires click-thru-approval of then-current	
		subscription/license terms. Jarvis Analytics subscription period begins at implementation by Customer, but no later than ten (10) months following purchase of the Program. Subscription months are consecutive.	
9	Thrive Live Experience	Access to THRIVELIVE Signature Pass. Terms of Thrive Live attendance apply (available at ThriveLive2025.com).	
10	Sterilizer Use	Sterilizer use included is intended for short-term use (not to exceed one month per year), for temporary replacement of non-functioning equipment, until such equipment can be repaired or replaced. Equipment may not be exact duplicate of non-functioning equipment. Subject to availability.	
11	ProRepair Discount & Additional Repair Warranties	25% discount off retail pricing for repairs completed at Schein's ProRepair facilities. Retail pricing may change from time to time. For air-driven highspeed handpieces, for premium turbine repair & replacement, additional warranty on such repair of: (a) steel replaced, additional one (1) month; and (b) ceramic replaced, additional three (3) months.	
		Submit repairs at www.ProRepaironline.com for access to these benefits.	
12	Technical Advisor Line Access	Full access to Henry Schein Technical Advisor Line regarding technicians certified in major dental equipment for diagnosis of dental equipment issues. All chargeable calls are included.	
13	Earn Enhanced Thrive Rewards Points on Purchases	Upon enrollment in the Program, if not already a member, Customer will be automatically enrolled in a Henry Schein Thrive Rewards Program ("Thrive Rewards Program"), subject to eligibility and terms available at https://www.henryschein.com/us-en/dental/thrive-rewards/thrive-rewards-program-details.aspx. Purchase of the Program is deemed consent to the Thrive Rewards Program Terms. Earn enhanced Thrive Rewards points as follows: 1.5x points on eligible purchases from Henry Schein (except purchases below with other enhanced points-levels and	
		except for exclusions from the Thrive Rewards Program) 3x points on dental/large equipment purchases 5x points on Henry Schein Brand merchandise products purchases	
		The Thrive Rewards Program is a discount program and is intended to fully comply with all applicable local, state and federal laws and regulations. Dental/large equipment and "Henry Schein Brand" (which may also be referred to as "Henry Schein Products") products as determined by Henry Schein from time to time. The minimum number of Points necessary to redeem is subject to change at any time by Henry Schein for any reason or no reason. Henry Schein may refuse a redemption request if the Member is not in good standing on its Henry Schein purchases. Standard redemption value 1 point = \$0.005. Points are not exchangeable for cash.	
14	STANDARD TERMS		
14.1	Term/Program	Except as otherwise agreed, the term of the Program shall commence on the Effective Date and will renew automatically each month thereafter for one additional month (for month-to-month subscriptions) and for one-year terms (for annual subscriptions) unless either party terminates as provided herein.	
		The membership fees and terms for each renewal term will be Schein's then-effective membership fee and terms for the Program. All amounts paid hereunder are non-refundable.	
14.2	Calas Tas	Schein may change the details, content, terms or duration of the Program at any time. Any such changes will become effective as described in the Notice section below.	
14.2	Sales Terms	All sales are subject to Schein's standard terms of sale in effect from time to time (available at www.henryschein.com/us-en/dental/LegalTerms.aspx), except as provided herein. Purchase prices are exclusive of all local, state and federal taxes, including sales, use and similar taxes, and are subject to change without notice. Customer is responsible for payment of any and all taxes. All amounts payable under this Agreement shall be paid	





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		in U.S. dollars within 30 days of the invoice date. Schein's shipping and freight policies in effect at time of order
		placement which may be amended from time to time apply to all sales hereunder, except as provided herein. Program
		fees are not eligible for discounts, rebates or in calculation towards minimum purchase under any separate agreement
142	Compliance with Laws	between customer and Schein or its affiliates. The parties agree that in carrying out their duties and responsibilities under this Agreement, they will neither undertake
14.3	Compliance with Laws	nor cause nor permit to be undertaken, any activity which either is illegal under any applicable laws, decrees, rules or
		regulations.
14.4	Confidentiality	During the Term and for a period of two years thereafter, neither party will use (except to undertake the activities
1-1-1	Confidentiality	contemplated by this Agreement), publish or otherwise disclose any information related to the other party that is
		acquired by such party in connection with the performance of this Agreement ("Confidential Information") unless
		required by law, regulation or legal process. "Confidential Information shall not, however, include any information
		that, as shown by competent proof: (a) is publicly known or generally available in the public domain prior to the time
		of disclosure by the disclosing party to the receiving party, (b) becomes publicly known or generally available in the
		public domain after disclosure by the disclosing party to the receiving party through no action or inaction of the
		receiving party, (c) is already in the possession of the receiving party at the time of disclosure by the disclosing party as shown by the receiving party's written records existing immediately prior to the time of such disclosure, (d) is
		obtained by the receiving party from a third party that may lawfully disclose such information without breaching any
		obligation of confidentiality applicable to such third party, or (e) is independently developed by the receiving party
		without use of or reference to the disclosing party's Confidential Information, as shown by the receiving party's
		independent contemporaneous written records. Nothing in this Agreement shall be construed to prohibit Schein from
		maintaining records normally maintained in its business. Further, Schein may create and retain listings, which consist
		of Customer information developed in connection with the Program whether or not derived from Confidential Information. Such listings of customers created and maintained by Schein shall be the exclusive property of Schein.
14.5	Termination	Either party may terminate this Agreement upon written notice prior to any monthly renewal billing (for month-to-
14.5	Termination	month subscriptions) and upon written notice within fifteen (15) days of annual renewal (for annual subscriptions).
		For month-to-month subscriptions, if Customer terminates prior to payment of three (3) monthly Program
		membership fees in any year and has utilized the HSPA and/or the sterilizer benefit, then Customer will pay to Henry
		Schein the then-retail price for such services at the time of such termination, but no further monthly Program
		membership fees shall be owed.
14.6	Notices	Except as otherwise provided, all notices given under this Agreement shall be in writing and delivered by hand, by
		mailing by certified or registered mail, or by overnight courier, to the parties' respective address indicated on the
		signature page of this Agreement or such other address as a party specifies in writing to the other party. Program changes may be sent via electronic mail or by posting on the HenryScheinDental.com/ThriveSignature website only.
14.7	Governing Law	This Agreement shall be governed by the laws of the State of New York, without reference to conflict of laws
14.7	Governing Law	principles. The parties irrevocably submit to the jurisdiction of the federal courts sitting in the Eastern and Southern
		Districts of New York or any New York state courts in the counties of Nassau and Suffolk, for the purpose of any
		suit, action or proceeding arising out of this Agreement. The parties hereby irrevocably waive the defense of an
110		inconvenient forum to the maintenance of any such suit, action or proceeding.
14.8	Regulatory Compliance	Customer is required to comply with all applicable federal and state laws and regulations, specifically including, but
		not limited to, the federal anti-kickback law, 42 U.S.C. Section 1320a-7b(b) and any similar applicable state laws. Customer may be obligated to report and provide information concerning any discounts, rebates or other price
		reductions provided under this Agreement. Customer must claim the benefit of these discounts in the fiscal year in
		which the discounts are earned, or the following year. By signing this Agreement, Customer acknowledges its legal
		obligations to fully and accurately report the discounts, rebates and/or other price reductions received under this
		Program. Customer should retain this Agreement and any other documentation of discounts, rebates or other price
140	Mambaushin Qualifications	reductions and make such information available to federal or state health care programs or other payers upon request.
14.9	Membership Qualifications	The Program is open to dental practices (excluding institutions, community health centers, government organizations, cost reporting entities and large Dental Service Organizations (as designated by Henry Schein)) who: (a) operate a
		licensed practice in the United States and (b) have agreed to these Program Terms by entering the Member's required
		information; (each an "Eligible Practice" or "Member"). Eligibility for the Program is at Henry Schein's sole
		discretion. The Program is void where prohibited. The Program is limited to one Member account per Eligible
		Practice. Henry Schein may refuse to create an account for any reason.
14.10	Primary Member	The first individual who registers an Eligible Practice as a Member, upon confirmation of membership (subject to
		continuing verification by Henry Schein), will be deemed the "Primary Member" of the Thrive Rewards Program and thereafter responsible for the Thrive Rewards Program membership for that Member, including eligibility for the
		specific Thrive Rewards Program benefits described herein. By registering, the Primary Member represents and
		warrants that he/she has the authority to register and participate in the Eligible Practice in the Thrive Rewards Program
		per this Agreement. The information entered at the time of enrollment must match Henry Schein's records on file for
		awards to be administered. Primary Member must be a lawfully identifiable human being; no fictitious or alias names
		and no machines, scripts or automated services may be used for purposes of participation in the Program or Thrive
		Rewards Program. Membership in the Program is not transferable; however, an alternate Primary Member can be
		designated to administer the Program on behalf of a Member. See the Program website for information on how to update Primary Member information.
15	Product Exclusions	In the Thrive Rewards Program, "Excluded Products" includes, without limitation, the following: Arestin, Zyris Inc.
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		Warranty), Deferred Service Contract fees, Storage Fees.

Thrive Signature 2025b 7.1.25

